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**C/M/A #** 20496/2-RCE-2/2195  
**MESSAGE** Application No. 09/451,592-Group Art Unit: 2155

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PATENT  
Attorney Docket No.: 20496/2-RCE-2IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S): Mangipudi et al. EXAMINER: Thu Ha T Nguyen  
SERIAL NO.: 09/451,592 ART UNIT: 2155  
FILED: November 30, 1999 CONFIRMATION NO.: 9253  
FOR: METHOD AND APPARATUS FOR IMPLEMENTING A  
SERVICE-LEVEL AGREEMENT

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I hereby certify that this document is being facsimile transmitted to the United States Patent and Trademark Office  
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By: Tracy Simmons  
Tracy Simmons

April 4, 2006

Date

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AFTER ALLOWANCE PER 37 C.F.R. § 1.312

Sir:

Please amend the referenced application as follows: